

Synchrony Career/Interview Tips

Looking to work for Synchrony? Check out our Synchrony Tip Sheet for some insight into the company so you can ace the interview!

Available areas include Business Operations, Enterprise Customer Engagement & Analytics, Sales & Relationship Management, Finance, Human Resources, Internal Audit, Marketing, Credit & Risk, Technology, Regulatory & Compliance, Legal, Corporate Strategy, and Customer Care

- **Who is Synchrony?** “Our vision is to build a future where every ambition is within reach. Our mission is to create financial and technology solutions to move our customers and partners forward.” Through programs for individuals and businesses, Synchrony is there to help find solutions to all financial problems.
- Synchrony is willing to invest in your **professional development**: “We’ll support you in every way we can, with career development, training and benefits that bring your professional and personal ambitions within reach”
- Synchrony’s **core values** include honest, passionate, driven, caring, responsible, and bold
- Synchrony has many **employee resource groups (ERGs)** available for associates to join, including: African American Network+, Asian Professional Engagement Network+, Hispanic Network+, Lesbian, Gay, Bisexual, Transgender+ Network, Native American Network+, People With Disabilities Network+, Veterans Network+, Women’s Network+
- With a focus on community, Synchrony encourages employees to **volunteer**: “Every year we spend thousands of hours and millions of dollars to improve the communities where we live and work. We match our team’s charitable gifts, encourage community participation and lead truly important campaigns that make tangible differences in people’s lives. We’ve also created a philanthropic program, Families That Work, that focuses on providing basic needs for today’s working families”
- Synchrony has implemented a **Career Growth Framework**, which focuses on employee growth and development to help build your skillset and prepare you for your future
- Looking for a leadership development program? Synchrony offers a Business Leadership Program for recent graduates, which includes three rotations over two years. It helps participants build expertise through functional, customer and community experiences.
- **The Skills Training for Evolving Professionals (STEP)** Program is a flexible system offered to develop key talent. It builds core competencies in time management, coaching and process improvement while developing knowledge through self-paced coursework, job shadowing, rotation assignments and mentoring.
- At Synchrony, you will never stop learning - **The Learning Center** develops skill sets through classroom, online, and other channels. The Center also features tools and resources from their partnerships with Harvard Business and Prior Learning Solutions.

We have done the first level of research for you - attend an info session or practice interview to learn more!